

# GOLF TERMS & CONDITIONS

## 1. Standard Terms

- All Prices are in AUD, include GST and are subject to change without notice.
- Any rescheduling of paid bookings are subject to a 'like for like' rebooking (ie. Off-Peak for Off-Peak period)

## 2. Booking Confirmations

- A booking request without payment provides a 'Reserved' status and a 'First Right of Refusal' on that time
- Full payment will CONFIRM your booking
- Confirmed bookings will receive a confirmation via email.
- If a confirmation email is not received please email [enquiry@oceandunes.com.au](mailto:enquiry@oceandunes.com.au) or call +61 447 830 202.
- Ocean Dunes reserves the right to request proof of Australian citizenship otherwise International rates may be charged.

## 3. Group Bookings

- Group bookings are groups of 17 or more golfers and/or events that book the course exclusively or parts thereof for the day(s).
- To secure a Group Booking the following will apply:
  - i. To Reserve tee times a Holding Deposit payment is required within 7 days.
  - ii. The Holding Deposit will secure the booking with a 'First Right of Refusal' status until full payment CONFIRMS the booking.
  - iii. Upon confirmation of final booking numbers at 90 days or 'first right of refusal' prior, the Balance of Payment will be due within 7 days.
  - iv. A refund of the holding deposit can be made until 90 days prior to play or 'first right of refusal'.
  - v. Full payment will CONFIRM the booking at any stage.

## 4. Tee Time Modifications

- Ocean Dunes reserves the right to alter tee times to manage circumstances including inclement weather & course maintenance. Any change of times will be notified as soon as possible.
- Requests for changes can be made by emailing [enquiry@oceandunes.com.au](mailto:enquiry@oceandunes.com.au), together with a copy of the original confirmation email or calling +61 447 830 202.
- No guarantee can be given for the new date or time requested.
- Any change to a booking should be notified to Ocean Dunes as soon as possible.

## 5. Off-Peak

- Off-Peak is the period from 1 June to 31 August

## 6. Golf & Hospitality

- All golfers must check in at least 30 minutes before their scheduled tee time.
- All golfers are expected to adopt the minimum 'Standards of Player Conduct' as outlined in the R&A Rules of Golf ([www.randa.org](http://www.randa.org)) including 'taking good care of the course' & 'showing consideration for others' especially regarding speed of play.
- All visitors to the course and facilities do so under the instruction of golf operations staff. Failure to adhere to instructions may result in removal from the property.

## 7. Rain Check or Credit Voucher

- If 'severe weather' prohibits play on the course, a Rain Check Voucher may be provided in lieu, valid for 12 months.
- The determination of 'severe weather' and the extent to which play has been impacted for Rain Check Voucher purposes, is at the sole discretion of Ocean Dunes.
- The voucher is non-redeemable for cash, not transferable and cannot be split into separate bookings.

## 8. Cancellation Policy & Fees

- Any cancellation of Bookings by the client must be provided in writing to Ocean Dunes and are subject to payment of the cancellation fees set out below:
  - Cancellations made at least 30 days prior to the golf booking date, will be entitled to a 100% refund
  - Cancellations made less than 30 days prior to the golf booking date, will not be entitled to a refund.
  - A 'No Show' will not be entitled to a refund.

## 10. Payment

- Full payment will CONFIRM your booking

## 11. Payment Options

- Credit Card (Mastercard / Visa) – please call +61 447 830 202
  - A processing fee of 1.9% will be charged
- Bank Transfer:
  - Account Name: Ocean Dunes Operations Pty Ltd
  - BSB: 013 128
  - Account: 6587 76825
  - Reference: Your SURNAME & ODP number

## 12. Confidentiality

- We respect your privacy and are committed to protecting the personal information we collect.
- Privacy Policy located at [www.oceandunes.com.au](http://www.oceandunes.com.au)

## 13. Property Information

Ocean Dunes Operations Pty Ltd

ABN 28 663 982 045

389 North Road, Loorana, King Island, Tasmania 7256, Australia

[www.oceandunes.com.au](http://www.oceandunes.com.au)

### Enquiries:

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M: +61 0447 830 202

### Pro Shop:

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M: +61 0448 544 653